



Quotation No.:	NSO/04/2016
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NATIONAL STATISTICS OFFICE (NSO)

Call for Quotations for the Provision of Services relating to the layout, design and printing of two publications and the development of a new website

DATE PUBLISHED	2 nd September 2016
CLOSING DATE	14 th September 2016

The closing date is **10:00am of Wednesday 14th September 2016.**

Note: Bidders are bound by their offers until at least 60 days after the deadline for submissions

Call for Quotations for the Provision of Services relating to the layout, design and printing of two publications and the development of a new website

1 Scope and Purpose of this Call

1.1 Introduction

The National Statistics Office (NSO) is the executive arm of the [Malta Statistics Authority](#). It is responsible for the collection, compilation, analysis and publication of a wide range of statistical information and related matters. This does not prevent other government departments or institutions from collecting their own statistical data for internal purposes. The National Statistics Office is governed by the [Malta Statistics Authority Act, 2000](#).

Through this call for quotations, NSO is seeking the services of a suitably qualified Service Provider, for the development of a new layout for 2 printed publications and the development of NSO's presidency website. Potential bidders for such services are invited to submit quotations for the supply of such services shown below, in accordance with the terms and conditions laid out in this document.

The services are to be provided at the:

- National Statistics Office, Lascaris, Valletta

1.2 Compliance

Bidders shall **only** submit the quotation on the stipulated form in [ANNEX 1](#) of the document. Each bid submitted in response to this call for quotations must clearly indicate the details of the bidder as per attached documentation.

2 Quotation Process

2.1 Method of Submission

2.1.1 Bidders are required to complete the Quotation document as per attached form in [ANNEX 1](#). Quotation documents should be closed in a sealed opaque envelope, with the [Quotation N^o](#) and the [Description of the Quotation](#) clearly marked on them and deposited in the tender box, (National Statistics Office, Lascaris Valletta VLT 2000) by the time and date set for the submission of applications.

Late submissions will not be accepted.

2.1.2 Each quotation must be duly signed by the bidder. In the case of a registered company this must be signed by an authorised representative of the company.

2.1.3 By submitting a quotation the applicant shall be deemed:

- i. To have understood and accepted all the contents of this quotation document;
- ii. To be in a position to carry out all the services included in the quotation; and
- iii. To have accepted the conditions, payment terms and requirements under which the services required would be contracted.

It is the bidder's sole responsibility to read and understand the quotation document, and submit the bid in accordance therewith.

2.2 Award of Quotation

2.2.1 NSO reserves the right to accept or reject any quotation, and to annul the quotation process and reject all applications, at any time prior to the award of the quotation, without thereby incurring any liability to the affected applicants. In so doing, NSO shall not be liable to give any reason whatsoever.

2.2.2 Subject to Clause 2.2.1, NSO will issue a Letter of Acceptance in favour of the applicant who is selected.

2.2.3 The quotations will be valid for a period of ten (10) months commencing from the date when Letter of Acceptance is issued.

3 Contract Objectives and Expected Results

3.1 Objectives

3.1.1 The overall objective is to enhance the corporate image of NSO by finding innovative ways of presenting and communicating the statistics produced by the Office.

The following principles set a basis to the desired outcome:

- Provide recommendations and develop the overall style of two full colour publications of size A5 of circa 100 pages;
- Proof read the texts and print the publications using good quality paper;
- Provide an electronic version of these reports;
- Provide recommendations and develop a new separate website; and
- Carry out all the above tasks using a holistic and integrated approach to develop the image and brand of the organisation.

The maintenance of the website should not be part of the project for which parties are hereby being asked to submit their proposals.

3.2 Expected Results

3.2.1 This section outlines the minimum requirement specifications and conditions for the provision of design-specific services to NSO.

The independent service provider needs to have a proven track record in developing corporate image.

3.2.3 The services will be spread over a period of ten (10) months, starting in September 2016.

3.2.4 The proposal should include details of how the following timelines shall be observed:

Lot 1: The Provision of Services relating to the layout, design and printing of two publications: The successful bidder is expected to provide recommendations and develop the overall style and printing of two full colour publications of size A5 of circa 100 pages. The publications will contain approximately 200 graphs/images each (an average of 2 per page) with a print run of 200 copies of each (400 copies altogether). The publications should be printed on semi-gloss paper 130gsm. The cover should also be on semi-gloss paper but on 300gsm.

- **1st Publication** – The material for the publication will be delivered by NSO on Microsoft Word and Excel formats in October 2016. The publication is expected to be ready for launch by mid-November 2016.
- **2nd Publication** – The material for the publication will be delivered by NSO on Microsoft Word and Excel formats in January 2017. The publication is expected to be ready for launch by mid-February 2017.

Lot 2: The Provision of Services relating to the development of a new website: This Presidency website should be launched by mid-October 2016. For the development of this new website, open source Content Management Systems such as WordPress can be used. The quote should cover the design, planning, programming, testing and hosting of the platform for a period of 10 months (starting in September 2016 for 304 days) even though the website is expected to be operable for six months only.

The Presidency website:

- Should be launched by mid-October 2016;
- Should be in full compliance with the common standards and policies such as OWASP, Data Protection Legislation, W3C, IETF, ISO 9241 etc.;
- Should be responsive, to be accessible from mobile devices;

- Should allow NSO to update the contents without any intervention from the developer;
- Will have features such as portraying basic text and images, menu navigation, downloading of files and contact details among other things and should have the following components:
 1. A news section for updates;
 2. A section for the programme and meetings calendar;
 3. A section dedicated to the legislative files containing a number of existing links;
 4. A section dedicated to Reference Documents and useful links; and
 5. A section dedicated to the team.

Moreover it should be noted that the selected bidder should:

- Provide at least 2 training sessions to around three NSO staff members showing/explaining how the website can be updated;
- Provide ongoing email/phone support throughout the ten months; and
- Offer a warranty against bugs and latent defects throughout the ten months.

3.2.5 Bidders shall submit, together with their offer, all necessary literature and technical specifications to enable a comprehensive evaluation of the package being offered. A brief Work Proposal and Timetable addressing the above mentioned tasks must be submitted. The successful bidder must also respect the deadlines.

The successful bidder must include a Curriculum Vitae as well as a covering letter highlighting experience and expertise in the field of design.

3.2.6 The successful bidder/s, who will be awarded the call, will have to perform the above tasks and any other related tasks requested by the National Statistics Office. Before work commences, it is recommended that NSO will work closely with the successful bidder/s to better understand the organisation's mission and the people, in order to be in a better position to deliver the expected outcomes.

3.2.7 The execution of the above mentioned tasks as outlined in these specifications and conditions shall also be subject to the www.contracts.gov.mt/en/resources, "General Conditions for Service Contracts". These general conditions will form an integral part of the contract that will be signed with the successful bidder/s.

4 Terms of Reference

4.1 Bidders are requested to submit the cost of services as specified in ANNEX 1.

5 Explanations/Clarifications Notes

- 5.1 No clarification meeting will be held before the closing date but any query shall be addressed only to nso@gov.mt up to Friday 9th September 2016. Any communication between interested parties and the NSO shall be conducted in writing.
- 5.2 Any questions and answers, and alterations to the Call for Quotations document will be published as a clarification note on the National Statistics Office website (www.nso.gov.mt) within the respective Call for Quotations page. Clarification notes will constitute an integral part of the tender documentation, and it is the responsibility of the bidders to visit this website and be aware of the latest information published online prior to submitting the Quotation.
- 5.3 No quotation may be altered after the closing date.

6 Submission, closing date, opening of submissions

- 6.1 Bidders are to present their offers on the prescribed form as per ANNEX 1. **Only** quotations submitted in the stipulated format will be considered.
- 6.2 Interested Parties, when submitting their offer are expected to provide a complete and comprehensive response to this call. Responses should include the following:
 - a) Bidder's details and quotation as per Annex 1;
 - b) Proposal and Timetable (as per deliverables stated above in Section 3.2 – Expected Results);
 - c) Profile/CVs (a profile of bidder's activities and experience in the specific fields highlighting those that are related to the areas of this assignment including credentials for undertaking the exercise, together with a summary of important projects)
 - d) Personnel Profiles – if applicable (The CV and profiles of each one of the personnel being proposed for the delivery of the tasks with respect to the services to be provided in the exercise, highlighting their professional capabilities and background must be submitted. Direct experience on similar projects should be included).
 - e) Additional Information (any additional information that the bidder deems valid to his/her response).
- 6.3 The closing date is **10:00am of Wednesday 14th September 2016**.
- 6.4 Bids are to be deposited in the Tender Box: National Statistics Office, Lascaris Valletta VLT 2000. It is the responsibility of the bidder to ensure that submissions are deposited in the Tender Box prior to the closing date and time.

7 Bid Evaluation criteria

Bids will be evaluated subject to the following two (2) phase criteria. The first phase will consist of the evaluation of the bid subject to the selection criteria. The second phase will consist of the evaluation of the bid according to the award criteria. It is also understood that any bids should also be first and foremost administratively compliant. This means that any prescribed forms must be properly filled in and any required documentation presented with the bid as per ANNEX 1. When checking and comparing offers, the Evaluation Committee may ask a bidder to clarify any aspect of his/her offer. They may in no circumstance alter or try to change the price or content of the offer, except to correct arithmetical errors discovered by the Evaluation Committee when analysing offers.

7.1 Selection Criteria

The selection criteria will consist of the following:

- The bidder's ability to perform the contract effectively, with high standards of quality and without interruption over the whole contract period and to meet all deadlines;
- The bidder's ability to undertake the actions stipulated within this Call for Quotations document and the know-how to target a variety of audiences;
- The bidder's clear understanding of this exercise and deliverables;
- The bidder's direct experience in similar projects.

Should bidders not meet the selection criteria, they will be excluded and not considered for the award criteria.

7.2 Award Criteria

The Evaluation Committee shall request rectifications in respect of incomplete/non-submitted information pertinent to the documentation as requested in Section 3 above. Only clarifications on the submitted information in respect of the latter may be eventually requested.

7.2.1 Technical Compliance – Technical Criteria – Total Average score out of 100

At this step of the evaluation process, the Evaluation Committee will analyse the administratively-compliant quotations' technical conformity in relation to the documentation requested by NSO as per Section 3.

When evaluating technical offers, each evaluator awards each offer a score out of a maximum 100 points in accordance with the technical criteria and any sub-criteria as outlined below. The aggregate final score is arrived at by calculating the arithmetical average of the individual final score of each evaluator.

Evaluation Grid

Criterion	Maximum Score Possible
Proposal Comprehensiveness: Bidders are being requested to provide details of how the bidder intends to reach the objectives and deliverables outlined in Section 3	45
Bidder's Profile: The experience in Design and Web development, together with CVs of experts will be reviewed	35
Timetable of Activities: The timing sequence and duration of the proposed activities need to be presented	20

Only quotations with average scores of at least 60 points will qualify for the financial evaluation.

Out of the quotations reaching this minimum threshold, the best technical offer is awarded 100 points. The others receive points calculated using the following formula:

$$\text{Technical Score} = \frac{\text{final score of the technical offer in question}}{\text{final score of the best technical offer}} \times 100$$

7.2.2 Financial Evaluation

The financial offers for quotations which were not eliminated during the technical evaluation (those which have achieved an average score of 60 points or more) will be evaluated.

The Evaluation Committee will check that the financial offers contain no arithmetical errors.

7.2.3 Criteria of Award

The sole award criterion will be the price. The call for quotations will be awarded to the **Cheapest Technically Compliant offer satisfying the administrative and technical criteria.**

In order to promote competition and ensure best value for money, the quotation is broken into two (2) distinct Lots:

- **Lot 01** comprises the Provision of Services relating to the layout, design and printing of two publications

- **Lot 02** comprises the Provision of Services relating to the development of a new website

Each Lot will be adjudicated and awarded separately, implying that at most there can be two (2) successful bidders, one (1) for each respective Lot.

The contract/s will be awarded to the global cheapest technically compliant bid within each Lot; satisfying all the selection and technical criteria.

NSO reserves the right to refuse even the most advantageous offers made, or to withdraw this call as may be deemed in its best interest. The final selection shall be at the sole discretion of NSO, and NSO is not bound to give any justification for the selection made or decisions taken.

Prior to the expiration of validity of offers, NSO will notify the successful bidder, in writing, that his/her quotation has been recommended for award by the Evaluation Committee, pending any appeal being lodged in terms of Part II, Regulation 21 of the Public Contracts Regulations. The unsuccessful bidders shall also be notified of the outcome of the evaluation process. The result will be published on the Notice Board at the National Statistics Office, Lascaris, Valletta.

In no circumstances will the National Statistics Office be liable for damages, whatever their nature or relationship to the cancellation of a quotation. The publication of a contract notice does not commit NSO to implement the training programme announced.

8 Terms of Payment

The bidder must provide a breakdown of the overall price in Euro (€). The price will include travelling, administration and planning costs and there should not be any extra fees invoiced.

The payments will be made according to the following schedule:

Interim Payment 1 upon completion of the 1st publication outlined in Section 3 – 30%

Final Payment upon completion of the other tasks outlined in Section 3 – 70%

Payments will be processed based on the bidder's Invoices setting out the services actually performed. The Invoices are to be approved by the Director General and subject to the approval of the corresponding reports. The total of the Invoices shall not exceed the quoted price in the financial bid attached to the quote.

9 Commencement Date and Period of Execution

The intended commencement date is Quarter 3 2016.

The period of execution of the contract will be 10 months from September 2016.

End of Document - Please submit your offer using ANNEX 1 template.

